

Flagstone Villa

Windsor Hills Resort

Villa guide



Dear Guests,

Please read the following documents as it contains information about the villa and some health and safety advice.

HAVE A WONDERFUL VACATION!

Jeff and Ash

General Guide

Air Conditioning

The controls on the air conditioning have been pre-set and we would ask you not to alter these. Please close all windows and doors when the air conditioning is running otherwise the A/C will become ineffective.

Alarm

For added security we have installed a monitored alarm. The alarm must always be activated when you leave the premises. In the event of a burglary, failure to switch on the alarm will result in the loss of your security deposit.

To activate the alarm

- (1) Close all windows and doors.
- (2) Ensure outside garage door is closed. Also ensure garage – laundry door is **locked**.
- (3) Close front door

- (4) Press and hold the following button  for 2 seconds.

The alarm will begin to beep and you have 60 seconds to leave the premises, towards the end of the 60 seconds the beeps will become faster – please exit immediately or enter the code to disable the alarm.

To deactivate the alarm

- (1) Please enter the alarm code provided
- (2) If the alarm does sound, please enter code immediately and inform management company.

Attraction Tickets

Attraction tickets are available from the Club House.

Also available from KGS Kissimmee Guest Services Tel: 1.877.273.5636, website www.kgstickets.com.

BBQ

Under the Rules of the Resort, it is forbidden to use a BBQ within the covered enclosure around the pool. You **MUST** use the BBQ on the grass area just outside the pool screen gate.

We allow the use of BBQ with the following proviso:

- (1) There is a gas bottle provided but you may need to obtain a refill from Walmart. Cost \$18 – 20.
- (2) You must leave the BBQ in a clean state. Any damage will incur a charge subtracted from your security deposit.
- (3) Any cleaning charges relating to spillages on the patio area requiring professional jet washing will be deducted from the security deposit.
- (4) Please take care when using BBQ and supervise children at all times around the equipment.

Clubhouse

All facilities at the clubhouse are free to use except games machines. These include clubhouse pool, table tennis, concierge desk, cinema room. The clubhouse pool is open till 10pm but the pool slide will be closed at 8pm.

Coffee Machine

A filter paper must be placed in the top of the coffee machine and the required amount of ground coffee placed into the filter paper. The water is poured into the reservoir. Please switch off and clean after use.

Cooking

To use the oven press the **BAKE** button and enter the temperature required. To start press **START**. To turn off press **CLEAR / OFF**.

To grill (broil) press **BROIL** button and then either set to high or low. To start press **START**. To turn off the grill press **CLEAR / OFF**.

Microwave can be used as a quick cook by pressing the “add 30 seconds” button as many times as required, alternatively the “time cook” button can be pressed and then the time entered – the power level can then be altered if necessary.

Dishwasher

A cleaning tablet is placed in the inside of the door, the required cycle should be selected and then press **START** to begin washing cycle.

Emergency Lighting

In the event of power failure the emergency lighting will illuminate the stairs.

Keys

The keys are available in a lock box on the left hand side of the porch.

The code has already been sent to you.

We advise that you leave the key in this box when you leave the villa.

If the front door key is lost we will have to change the lock. This will be charged against your security deposit. If the key is damaged but is returned, then there will be a \$50 charge.

General Safety

Please ensure doors are kept closed at all times to safeguard your possessions in the Villa. Please close all windows and lock all doors when leaving the Villa unoccupied.

Be very careful as the floors can become slippery when wet and any liquid/water should be cleaned up immediately to prevent accidents from happening.

Children **MUST ALWAYS** be supervised around the pool area.

Alcohol should be avoided when using the pool and spa. Please limit the time spent in the spa to less than 20 minutes to avoid overheating.

Guest Parking Permit and Access Card

Upon arrival at the gate house you will need to show some picture identification and the rental confirmation to the security officer who will issue a guest parking permit for your vehicle. This permit will allow you access to the community for the duration of your stay at Windsor Hills. Please visit the welcome centre at the Club House to obtain your guest access card for the Club House and Pool Recreational facilities. You must show your rental confirmation and pay a \$6 deposit upon collection; this will be refunded when you return the card at the end of your stay.

Hot Water

The hot water is constant and is set at a temperature which adheres to the strict laws of Florida State – you **MUST** not attempt to alter this setting as you risk prosecution.

Pool

Pool safety is of the utmost importance. There is a safety screen that must be kept in place at all times. Children **MUST** be supervised at all times.

The spa and pool temperatures are pre-set and must not be tampered with. The pool attendant will call from time to time (usually Thursday) to treat/clean the pool. This is for your own safety and the pool attendant must be allowed to carry out any treatment required at the time he calls. Once treated, the pool will be out of use for four hours. Please **DO NOT** use the pool during this time as the chemicals in the pool may cause severe irritation and breathing problems. Pool temperature and bubble are controlled by timer on far side of outside wall. **DO NOT LEAVE CHILDREN UNATTENDED IN POOL OR SPA AREA.**

Although there are mats at the doors please note that floors can become very slippery when wet and therefore care should be taken at all times and the floors dried on a regular basis to stop accidents from happening.

Please **ONLY** use plastic cups and plates around the pool area – **NO** glass is permitted around the pool or spa area.

Pool table

A pool table and foosball table have been provided for your use. Please ensure children are supervised when using these. Please **DO NOT PLACE FOOD OR DRINK** on either table. Damages will need to be paid for in full.

Telephone

A telephone has been installed for your use. Local and national (including Canada) calls can be made, however international and premium rate calls cannot be made. If you require international calling facilities please contact us and we can set this up for you.

Tables

Both tables are extendable and can be made larger by folding out the middle leaf. Please ensure the latches are **ALWAYS** secured after altering the size of the table.

Trash Collection

Please place all trash in a bin bag. Place bin bag in the garbage box on the porch outside front door for daily collection. If you wish to remove garbage immediately there are several waste disposal units around the Windsor Hills site.

Washing Machine and dryer

Please refer to the washing instructions on clothing and select appropriate cycle - press the “start” button to begin wash.

You will need to provide washing powder / liquid / softener for the washing machine.

WiFi access

There is secure wifi access within the villa

Username Found in information pack at villa
Password Found in information pack at villa

Thanks

Sorry about all the DOs and DONTs but these are for your safety and make your stay more enjoyable and trouble-free.

Hope you have a fantastic time.

If you have any problems please contact our management company P&M Management

OFFICE HOURS	321-939-0861
OUT OF HOURS	321-250-0885 (MICHAEL)
	321-202-9868 (PAULA)

Ash and Jeff
Flagstone Villa

Dunestone Villa Lounge Entertainment System



The remote controls both the cable box and television therefore it is important that these instructions are followed otherwise the two devices will be put out of sync

AIM REMOTE AT TV AND CABLE BOX

To watch cable

- Turn on television (VAZIO logo turns white or red dot on TV) and cable box (Φ will appear on cable box) by pressing the **System ON** button.
- Press **VIDEO SOURCE**, select **HDMI 2 / CABLE**
- To turn both off press **System OFF** button.
- To view full channel listings, press **GUIDE** button

To watch a DVD

- To watch a DVD, switch on DVD with separate remote.
- Press **TV** button, then press **VIDEO SOURCE** and select **AV1**.

To watch movies on media player (TVX)

- To watch a movie on the media player, turn on media player with remote called TVX. Takes 2 minutes to boot up.
- Press **TV** button, then press **VIDEO SOURCE** and select **HDMI 1**.
- To return to watching cable, press **VIDEO SOURCE** and select **HDMI 2**.

PLEASE REMEMBER TO TURN TV OFF

To switch off TV, press **System OFF**.

- Parental lock for restricted viewing is **7762**

TV	HDMI 2 / CABLE
Media player	HDMI 1
DVD	AV1

Video source

Bedroom TV's



There is a television in every bedroom. Each receives a standard TV package from Brighthouse Networks (approx 100 channels).

All bedrooms have a digital box. Turn on TV with **TV** button and then turn on digital box with **DTA** button.

Scan thru channels using **CH+** and **CH-** buttons

Unfortunately there is no guide / channel list on the TV for the digital decoder. Please see channel list below.

basic & standard channels specific to county

- ORANGE, OSCEOLA, SEMINOLE**
- 2 WUCF PBS HD
 - 3 WOFL FOX HD
 - 4 WESH NBC HD
 - 5 WKMG CBS HD
 - 6 WRBW MyTV HD
 - 7 WFTV ABC HD
 - 15 WDSC HD
 - 16 WOPX ION HD
 - 20 WGN America
 - 21 QVC
 - 49 Bright House Networks 49
 - 198 Vision TV (Orange only)
 - 199 Government/Education
 - 200 Government Access (Ocoee only)

basic & standard channels all counties

- 2-7 See specific to county
- 8 WKCF CW HD
- 9 See specific to county
- 10 WRDQ HD
- 11 TNT HD
- 12 TBS HD
- 13 News 13 HD
- 14 WACX
- 15-16 See specific to county
- 17 WOTF UniMás HD
- 18 WVEN Univision HD
- 19 WTGL Good Life
- 20-21 See specific to county
- 22 WHLV TBN
- 23 HLN
- 24 CNN HD
- 25 CNBC
- 26 MSNBC
- 27 The Weather Channel
- 28 Fox News HD
- 29 ESPN HD
- 30 ESPN2 HD
- 31 Sun Sports
- 32 Fox Sports 1
- 34 Nickelodeon HD
- 35 Disney Channel HD
- 36 Cartoon Network HD
- 37 WE tv
- 38 TV Land
- 39 USA HD
- 40 Lifetime
- 41 Discovery HD
- 42 A&E HD
- 43 History HD
- 44 Animal Planet HD
- 45 TLC HD
- 46 TCM
- 47 Bright House Sports Network
- 48 AMC HD
- 49 See specific to county
- 50 Fox Sports Florida
- 51 Hallmark Channel HD
- 55 LMN HD
- 56 Travel Channel HD
- 57 Bravo HD
- 58 Golf Channel HD
- 59 Food Network HD
- 60 truTV
- 61 HGTV HD
- 62 WTMO Telemundo
- 64 Oxygen
- 65 E!
- 66 Comedy Central HD
- 67 BET
- 68 Spike HD
- 69 Syfy HD
- 70 FX HD
- 71 CMT
- 72 VH-1
- 73 MTV
- 74 HSN
- 95 Galavisión
- 96 HSN
- 97 Zap2it
- 113 Bright House Sports Network
- 143 Investigation Discovery
- 195 C-SPAN
- 196 C-SPAN2
- 197 C-SPAN3
- 455 WEFS
- 456 WEFS Classic Arts
- 457 WEFS NASA Education
- 458 WEFS Florida Channel
- 459 WDSC-ED
- 460 WDCS MHz Worldview
- 462 WOTF GetTV
- 463 WKMG Live Well Network
- 464 WKCF Estrella TV
- 465 WRDQ Antenna TV
- 466 WKCF This TV
- 468 WESH Me-TV
- 469 WFTV Mega TV
- 470 WUCF PBS HD
- 471 WUCF Create
- 472 WUCF UCF/World
- 473 WUCF V-me
- 911 WFTV Mega TV
- 1013 News 13 HD
- 1016 WOPX ION HD
- 1018 WVEN Univision HD
- 1020 WESH NBC HD
- 1024 WUCF PBS HD
- 1027 WRDQ HD
- 1035 WOFL HD
- 1050 WDSC HD
- 1060 WKMG CBS HD
- 1065 WRBW MyTV HD
- 1080 WKCF CW HD
- 1090 WFTV ABC HD
- 1102 Nickleodeon HD
- 1105 Disney Channel HD
- 1122 Hallmark Channel HD
- 1127 ESPN HD
- 1128 ESPN2 HD
- 1154 Golf Channel HD
- 1214 Fox News HD
- 1215 CNN HD
- 1218 MSNBC HD
- 1236 TBS HD
- 1237 TNT HD
- 1238 USA HD
- 1239 A&E HD
- 1242 History HD
- 1250 HGTV HD
- 1252 Food Network HD
- 1255 TLC HD
- 1256 Discovery HD
- 1259 Animal Planet HD
- 1267 Travel Channel HD
- 1282 Cartoon Network HD
- 1283 FX HD
- 1285 Spike HD
- 1286 Syfy HD
- 1292 Comedy Central HD
- 1295 Bravo HD
- 1355 AMC HD
- 1359 LMN HD
- 1903 WOTF UniMás HD



TVIX Movie Player User Guide

We have over 150 movies available to watch on our main TV using the tvix media player. To watch a movie simply follow the steps below.

1 Turn on the media player by pressing the “power” button on the tvix remote control. The circular controller on the right of the player will start to flash blue and the LCD screen will show “Boot”.

2 Now turn on the TV and select input HDMI using the TV remote control.

3 When the player has booted, after approx 1.5 minutes, the tvix display will show “video” and on screen you should have a selection of “video” audio” or “photo”.To select any icon use the direction keys on the remote control and the “OK” key for enter.

4 To watch movies select video and press the “OK” button. You should now have the three images(as below); Movies, Movies for children and Music. Select the required icon and press the “OK” button on the tvix remote.



Movies



Movies for children



Music

If you select movies, the next screen will list all the movies. Highlight desired movie and press ‘OK’

You will then get a synopsis of the movie. To play highlight **Play** and press “OK”. Movies take approx 20 seconds to load.

Hint: Chapter forward/back buttons will scroll through the pages of movies.

To listen to music simply browse the collection using the direction buttons and “OK” button.

Some films have DVD menus etc that need to be navigated, others just start the movie straight off.

NB There is no Parental control built into the player - you are responsible for the viewing of children.

PLEASE TURN OFF THE TVIX MEDIA PLAYER AND TV AFTER USE.

Bedrooms TV's

Please see guide above.

Please ensure that you always leave the remote controls next to the appropriate piece of equipment.

Twin rooms

Both Twin Bedrooms have a PS2 system for children's (or adults) enjoyment – these can also be used as DVD players